

INTERNAL ORDER REGULATIONS FOR SPORTS FACILITIES OPERATED AND MADE AVAILABLE BY FARYS IN GHENT

CHAPTER I: GENERAL PROVISIONS

I.1. GENERAL

Article 1

"Sports facilities operated and made available by Farys in Ghent" means swimming pools and sports halls, open-air centres, sports and recreational parks (including associated premises, areas and grounds), an exhaustive list of which is attached in the appendix. They are referred to hereafter as "facilities".

Article 2

By entering the facilities, every visitor is subject to the internal order regulations, the police regulations on municipal sports and recreation centres and locations, the tariff regulations and the privacy statement (registration and use of identity data in the operation of the sports facilities on the one hand and the Blaarmeersen beach area on the other). These documents are available via QR code.



Article 3

The user is obliged to comply at all times with the guidelines of the person in charge from Farys, Stropstraat 1, 9000 Ghent.

Any action that disrupts good order, damages the facilities, compromises safety or hygiene or interferes with the sporting activities in the facility is prohibited.

The supervisory staff are authorised to remove from the facility or recreation area users who refuse to comply with the instructions.

Article 4

If weather conditions, repairs, unforeseen circumstances or other activities necessitate this, Farys, Stropstraat 1, 9000 Ghent can declare the facility or part of it temporarily inaccessible or unavailable. Notice will always be given sufficiently in advance where possible.

- 1. The following is prohibited in any facility (except possibly in a cafeteria):
 - eating inside, including snacks and chewing gum;
 - consuming alcoholic beverages (n/a for the Blaarmeersen Sports and Recreation Park);
 - using or carrying glasses and all other glass containers. There will be active supervision, with unquestioning cooperation expected from every visitor. If cooperation is refused, the same sanction will be implemented as if banned material had been found.
- 2. In the Blaarmeersen Sports and Recreation Park, having glass, glass containers or containers under pressure, including gas cartridges is prohibited on the beach, the Tuimelland in and around the lake, the sunbathing area and the sports fields.



- 3. There is a general smoking ban in every indoor area of all facilities. Smoking is tolerated outside the sports facilities, i.e. at a respectful distance from the entrance and only subject to the use of the ashtrays provided.
- 4. Smoking is prohibited in the Blaarmeersen Sports and Recreation Park (for all smoking products, i.e. also electronic cigarettes, water pipes etc.) in the sunbathing areas, on and around the sports grounds, on the beach, at the Tuimelland and the playground. In these areas, smoking is allowed only in the designated area(s), if any are present. All other zones are the "fresh noses" zones, as indicated on the signage.
- 5. All acts and behaviour that cause nuisance or may endanger public order (= public peace, safety and health) are expressly prohibited.

In addition to a possible municipal administrative sanction contained in the "City of Ghent police regulations code sanctioned with a municipal administrative sanction", the right is also reserved to apply the provisions contained in Article 41 of these regulations.

Article 6

Access to the facilities, sports grounds or Blaarmeersen beach is expressly forbidden to:

- persons who are drunk or under the influence of drugs;
- persons behaving in an immoral/offensive manner;
- persons displaying aggressive behaviour towards other visitors or staff;
- activities involving the playing of music. However, music is allowed in the zone provided for that purpose, the events terrain and the sports zone of the sunbathing area. To this end, a clear distinction has been made between the events terrain / sports zone where music is allowed, and the family or lounge zone where it is not.

Compliance with these rules will be actively supervised. Infringements may be sanctioned as set out in Article 41 of these regulations.

Article 7

Children (under 10 for swimming pools and sports halls and under 12 for Blaarmeersen) must always be accompanied and supervised by at least one responsible adult (min. 18 years). At least one adult must act as the responsible person on site at all times. The staff are not responsible for the children, their safety and/or behaviour.

Article 8

Users are not permitted to give away or make available to third parties the hours or reservations allocated to them without the prior consent of the manager of Farys, Stropstraat 1, 9000 Ghent.

Article 9

Any activity, of whatsoever nature, planned in the facilities, must – where applicable – be requested in advance in writing to Farys, Stropstraat 1, 9000 Ghent.

All costs for use of the sports infrastructure by a non-private user (associations, clubs, school groups) that remain unpaid will be borne by the applicant/contact person of the non-private user and will be claimed.



Article 10

Users must prove, upon request by the person in charge from Farys, that they have received an allocation for the use of the facility.

With respect to access to the beach area of the Blaarmeersen Sports and Recreation Park, residents of Ghent, children up to the age of 12 years, students at a Ghent educational establishment and visitors to the campsite can gain free access to the fenced-off area. A fee will be charged for non-residents of Ghent aged 12 and above. Reference is made to the available tariff regulations for this purpose.



In order to gain free access to the beach area of the Blaarmeersen sports and recreation park, identification as a citizen of Ghent or its equivalent is required. For this purpose, eID is preferable. Employees of Farys or Farys appointees have access to the read data for registration and statistical purposes.

Personal data provided will be processed in accordance with the provisions of the applicable privacy statement.



Article 11

- 1. The following are prohibited in and around the facilities:
 - 1.1. entering or allowing entrance to shrubbery, flower beds, enclosed lawns;
 - 1.2. collecting and/or removing soil, sand, dry wood, clippings or leaf litter;
 - 1.3. climbing into enclosures;
 - 1.4. gaining uncontrolled access to buildings or confined areas other than through the entrances provided by the organisation;
 - 1.5. causing damage to buildings, equipment or fencing or to the flora or fauna of their grounds or locations.

These infringements will be sanctioned immediately as set out in Article 41 of these regulations.

2. Damage must be notified immediately to the manager of the grounds or facility.

Article 12

- 1. Except on roads and places reserved for this purpose and signposted as such, it is forbidden to drive, stop or park vehicles in and around the facility.
- The placing, leaving or parking of (motorised) vehicles that are no longer able to move, the towing of trailers, advertising vehicles as well as cars with a maximum authorised weight of more than 3.5 tonnes is prohibited at all times, except for service vehicles and supply vehicles.



Pets, with the exception of guide dogs, or animals accompanying security or police are not permitted in the facilities or on the Blaarmeersen beach. Guide dogs on the beach will be leashed at the guide dog leash area if the person with disability or illness goes into the water.

Article 14

Apart from special permission issued by Farys, entering the facilities during the time when they are not accessible to the public is prohibited.

Article 15

All visitors or users must immediately comply with the instructions given to them by those in charge of the facility (i.e. Farys) under the internal order regulations, operational contingencies or security measures.

Article 16

- 1. No weapons, sharp objects or dangerous playground equipment may be brought into or used in the facility or recreational areas. Infringements will be sanctioned immediately as included in Article 41 of these regulations.
- 2. The use of teleguided toys, model boats or aircraft is prohibited, if their noise causes nuisance or their operation poses a danger.
- 3. It is forbidden to behave, play or practice sport in a way that is dangerous or annoying to oneself or those present.
 - 3.1. Users are prohibited from playing musical instruments and/or audio devices such as radios etc. Only if fitted with individual earplugs or within a specifically designated area.
 - 3.2. The sound generated by music systems on terraces within the area of licensed cafeterias may not disturb recreational users or nearby residents. In the event of complaints or nuisance, use may need to be adjusted or halted by the competent authorities.
- 4. The only equipment that can be brought into the facility by athletes is sports equipment. Bicycles, means of transport of all kinds and all other personal items cannot be stored in the sports facilities.

Article 17

It is forbidden to leave any waste behind, except in the containers provided. The user is obliged to leave the facility, room or seating area they have used in neat, tidy and hygienic condition.

Article 18

- 1. For events where the public is admitted, organisers and visitors must strictly follow the guidelines of the fire services and police.
- 2. Organisers are forbidden:
 - 2.1. to admit a greater number of visitors to the building or grounds than provided for by the fire brigade or police;
 - 2.2. to obstruct in any way all or part of the free passage of the exits and exit routes or reduce their useful width, including by installing technical installations, ticket booths, advertising material or any other loose or fixed installations.
- 3. Organisers must ensure that the free use of every exit door or emergency exit remains possible at all times and without obstruction.

If infringements of this kind are found, this will lead to the immediate removal of the obstructing obstacles, with the intervention of the security forces requested if necessary.



I.2. Time Limits

Article 19

The users of the facilities shall keep to the times allocated to them. Regardless of the nature of the activity, the time limit cannot be exceeded.

Article 20

- 1. The changing rooms should be vacated twenty (20) minutes after the end of the activity.
- 2. The (shared) changing rooms are available fifteen (15) minutes before the start of the activity.
- 3. Athletes and visitors must leave the sports area of the facility no more than half an hour after the last sports event.
- 4. For each use of the swimming pools, the responsible user is obliged to fill in the logbook upon entering the facility. The lifeguard appointed by a club must submit their name as well as the number of participants. This must also be initialled. Any comments can always be noted, with a clear indication of name of the responsible person, the date and the time.

Article 21

The maintenance of the grounds, the setting out and putting away of equipment and/or materials by the user (whether a club or not), is included in the time allotted.

I.3. Footwear

Article 22

Athletes shall wear only appropriate and clean sports footwear that does not leave marks. Footwear may not be cleaned in the showers.

Footwear with long studs is prohibited on the artificial grass pitches; only multi-studs are permitted.

I.4. Locations/devices

- 1. Athletes may use only the grounds, premises and materials allocated to them by the staff.
- 2. Those not taking part in sports activities have access to the public area only.
- 3. The users must set out and put away the equipment. The staff present will supervise.
- 4. Users of the tennis courts in Blaarmeersen are required to leave them in good condition. They are obliged at the end of their turn to drag the outdoor playing fields or mats with the equipment provided for the purpose.
- 5. At the end of the activity in the community sports halls, the user is obliged to:
 - lock the sports facility with the key, badge, code, etc. (both sports entrance and public entrance);
 - ensure that all doors and gates of the sports area are closed;
 - ensure that all taps are turned off;
 - ensure that all lighting is switched off (via central push button);
 - return the used sports equipment to the storage space provided and to the place assigned in this space;
 - pull back the electric and/or manual partition curtains and basketball panels to the prescribed position as shown in the user manual.
 - Extension and/or renewal of sports equipment and storage space (enclosed or otherwise) can only be obtained after written approval from Farys.



I.5 Insurance and damage

Article 24

Farys cannot be held responsible for damage or accidents caused by users or third parties to users, the facility, third parties or equipment belonging to users, nor for theft.

Article 25

- 1. The user is responsible for the equipment provided, except for damage to the equipment resulting from the intervention of staff.
- 2. When events are held, the user must submit proof in advance to Farys of valid civil and contractual liability and fire insurance (excluding individual users).
- 3. Any damage must be reported IMMEDIATELY in writing to the manager, Farys.

Article 26

The cost of repairs resulting from damage caused will be charged according to market prices. The cost for additional cleaning caused by the user will be charged according to the tariff shown in the tariff regulations.

Article 27

The user undertakes to take out all necessary insurance to cover all possible consequences arising as a result of access to or use of the sports facility.

I. 6. Publicity

Article 28

Publicity activities in the facilities will be permitted only by pre-arranged agreement with Farys, Stropstraat 1, 9000 Ghent.

CHAPTER II: ADDITIONAL PROVISIONS

II. 1. SWIMMING POOLS

Article 29

All swimmers will take a shower before entering the poolside and pool area. Soap and/or shampoo may be used in the shower only.

Article 30

The wet area may only be entered without footwear. Dry areas may only be entered with appropriate and clean (sports) footwear.

Article 31

The use of air mattresses, balls, snorkels, diving goggles, flippers, paddles and other equipment requires the prior consent of the pool staff.



All users shall wear appropriate swimwear when entering the wet zone, as posted at the entrance. The appendix to these rules includes the poster with the dress code. The poster is an integral part of these regulations.

Clothing for clubs and schools can be adapted. In that case, this should either be explicitly included with the application form and expressly allowed upon allocation, or at least expressly requested in writing and expressly permitted in writing.

If the dress code is not respected, access to the pool will be denied.

Article 33

Groups are allowed access to the swimming pools subject to adequate supervision and to the statutory poolside supervision.

Article 34

Swimmers and their supervisors are primarily responsible for any accidents that occur. Provision of a lifeguard service by the manager does not absolve bathers or their supervisors of their own responsibility.

II.2 PUBLIC BATHS AND SHOWERS OR STEAM BATHS

Article 35

Doing laundry in the bathtubs or showers or open-water facilities is prohibited.

II.3 USE OF ARTIFICIAL GRASS PITCHES

Article 36

It is forbidden to go onto the pitch when snow is falling, where the thickness of the snow carpet covers the artificial grass fibre.

Smoking is prohibited on the grounds.

It is forbidden to leave chewing gum on the grounds.

II.4 BLAARMEERSEN SPORTS AND RECREATION PARK

- Individual use is allowed only in the areas provided for that purpose:
- Swimming is allowed in the demarcated swimming zone! (Green flag = swimming with supervision / red flag = no swimming). Swimming is prohibited outside the defined swimming area. Lifeguard supervision in the swimming zone is regulated through the supervision schedule (cf. Vlarem legislation). Swimming with the red flag up or ignoring other prohibitions to swim will be sanctioned as shown in Article 41 of these regulations.
- Outside the demarcated swimming area, club swimmers can swim for specific training with their own supervision (cf. Vlarem legislation). Clubs will enter into a specific user agreement with Farys for this purpose. Specific arrangements in this regard for triathletes can be concluded with Farys.
- Fishing: in the areas indicated from the jetties and with the Flemish Community licence and the specific Blaarmeersen fishing licence.



- Diving is permitted, after purchasing a diving subscription, from the diving ladder at the harbour and in the diving zone. Diving solo is never permitted, with a minimum of 2 people required (cf. Vlarem legislation) and only after prior notification of the diving activity.
- The use of teleguided toys, model boats or aircraft is prohibited, if their noise causes nuisance or their operation poses a danger.
- Allowing animals to swim in the water is prohibited.
- Entering the lake when it may be frozen over is prohibited, unless an exception has been granted by decree from the mayor and has been published locally by a sign.
- With water sports (supping, kayaking, surfing etc.), wearing a leash or life jacket is mandatory for every user.

The use of soap or other cleaning products in the lake is prohibited.

CHAPTER III: PERSONAL USER ADVICE

Article 38

Users are advised not to leave valuables in the changing rooms but to store them in the lockers provided. If all the lockers are taken, you are advised to collect valuables and take them into the facility.

Article 39

A wheelchair for use in the wet zone is available to users who need it. Wheelchair users may be accompanied by staff up to the pool/sports hall/water's edge.

Article 40

People who suffer from epileptic seizures, heart problems or other conditions are free to report this to the staff, who can then discreetly provide extra supervision.

CHAPTER IV: SANCTIONS

Article 41

§ 1. Any infringement by any visitor (including minors) against any provisions whatsoever of these internal regulations may/will lead to immediate termination of the use of the infrastructure, without any prior notice of infringement and without the user being able to claim any compensation. In particular, the provisions under Articles 3, 5, 6, 11, 12, 13, 14, 15, 16, 17 and 37, without the enumeration in this list being exhaustive.

Infringements of any kind can be substantiated by consulting the ad hoc camera images that may be available. These will be made available to police after agreement by the controller.

§ 2. Any infringement requiring the intervention of **police (in particular fights and incidents, without this list being exhaustive)** may/will lead to immediate termination of the use of the infrastructure followed by a location ban (mayoral order) or access ban (police order) with respect to the persons concerned.

Reference is made to the Police Regulations Art. 17 for their application:

§ 1. The following serious offences can be sanctioned with a temporary access ban of 1 month, imposed in the name of the mayor:



Physically unacceptable behaviour / sexual harassment; Aggressive or discriminatory behaviour;

Dealing drugs / serious nuisance due to drug use; Intentional destruction of infrastructure; Aggravated theft / theft with violence.

§ 2. The access ban is served immediately by the police and takes effect with immediate effect. An administrative report will be prepared and submitted to the mayor as soon as possible.

§ 3. Objections to the access ban may be made in writing to the Council of Mayor and Aldermen, which will consider the objection at the next official session. The person concerned or their counsel shall - if deemed desirable by the person concerned and upon single request - be heard in person at the next official session of the Council of Mayor and Aldermen. The objection does not suspend the enforcement of the access ban.

The Council of Mayor and Aldermen may confirm or lift the access ban and shall notify the person concerned without delay.

§ 4. Violation of an imposed access ban will be sanctioned with an extension of the access ban for an additional period of 1 month.

§ 5. If, despite the access ban, the person concerned commits repeat offences that could give rise to an access ban as described in § 1, a repeat access ban of 1 month will be imposed, starting from the end of the initial access ban.

§ 3. FARYS staff are authorised to remind visitors of the regulations.

In addition, **police** are called when needed to carry out their policing duties.

Approved by the **Farys ov** governing bodies (VAT no: BE 0200.068.636), on 25/04/2024 with registered office at 9000 Ghent, Stropstraat 1.

Appendices:

- 1. Facility overview
- 2. Clothing regulations applicable in swimming pools
- 3. <u>Confidentiality statement</u>
- 4. <u>Privacy regulations</u>
- 5. Tariff regulations
- 6. Police regulations





Appendix 1 - facilities:

Strop swimming pool Rooigem swimming pool Van Eyck swimming pool Bourgoyen sports hall Driebeek sports hall Hekers sports hall Keiskant sports hall Neptune sports hall Tolhuis sports hall Wolfput sports hall Tondelier community sports hall Melopee community sports hall Ledeberg community sports hall Jan Yoens outdoor facility Borluut outdoor grounds Neptune outdoor grounds Gentbrugse Meersen outdoor grounds Blaarmeersen Sports and Recreation Park **Rozebroeken Park**



Appendix 2: dress code

